

# Warranty Claim Form - Air Springs

Infinity Engineered Products warrants to Buyer that all components sold will be free from defects in material and workmanship. This warranty is limited to components installed on vehicles licensed for on-highway use under normal use and service. This warranty extends for a period of four years from the date of manufacture.

The Buyer's exclusive remedy under this warranty shall be the repair or replacement of Infinity Engineered Products components, but not the cost of removal or installation. Infinity Engineered Products reserves the right to require that all warranty claim components are available and/or returned for review and evaluation. Infinity Engineered Products shall not be liable for any claim, whether arising from breach of contract or warranty or claims of negligence or negligent manufacture, in excess of the purchase price. In no event shall Infinity Engineered Products be liable for special, incidental, indirect, or consequential, or collateral, losses or damages of any kind.

**This limited warranty is in lieu of all other warranties or conditions, expressed or implied, including any implied warranty of merchantability or fitness for particular purpose.** This is the only warranty offered by Infinity Engineered Products and no Infinity Engineered Products employee or representative is authorized to extend additional warranty terms on behalf of Infinity Engineered Products.

- 1.) Complete this form and email to [warranty@stemco.com](mailto:warranty@stemco.com)
- 2.) A WRC form will be emailed to you for your return.
- 3.) Send product and a copy of the WRC to: **Infinity Warranty Dept. – 3524 Southwestern Blvd. – Fairlawn, OH 44333**

**Two (2) parts or less with a defect that is anything other than leaking parts can be submitted with photos.**

- 1.) Complete this form and email to [warranty@stemco.com](mailto:warranty@stemco.com) along with the following photos of defective part(s) for warranty consideration:
  - a. Photo showing part defect
  - b. Photo showing components of air spring. Please send exterior pictures only (do not disassemble the spring)

**Important: Hold all parts for 5 business days** in case warranty cannot be determined by photos. Notification will be sent if parts are required to be returned.

DATE:	ACCT:	COMPANY:
CONTACT:	EMAIL:	
ADDRESS:	PHONE:	
CITY:	STATE:	ZIP:

PART NUMBER	QTY.	DESCRIBE THE FAILURE <u>IN DETAIL</u>